# Responding Together: Video Transcript

### This is a transcript of the Be You Professional Learning domain video available at <https://beyou.edu.au/learn/responding-together>.

### Responding Together

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A critical incident is an event out of the range of normal experience – one which is sudden and unexpected, involves the perception of a threat to life, and can include elements of physical or emotional loss.

Critical incidents can vary for different communities or contexts. Effective and efficient management of critical incidents is vital to the safety and wellbeing of children and young people, staff and the broader learning community.

Within a learning community you can engage with children, young people and their families to understand their experience; using this information to inform your response at a personal and community level.

It’s about having the knowledge to support each other and to act effectively to limit the impact of the critical incident.

END